

# RETAILER Decontamination Service

argaret's cleaners, your trusted expert for couture cleaning, is ready to assist as preparations are being made for retailers to reopen amid the COVID-19 crisis. We provide unique decontamination services for all types of articles currently in inventory, client returns, display pieces, furnishings or any other item that is in need of decontamination. These select items include garments, textiles, leather, suede & fur, handbags, shoes, accessories, packaging, and household items, including draperies, blinds, lamp shades, deco pillows and more.

To further aid with online purchases, consider using Margaret's as the customer return destination point where we can immediately proceed with decontamination prior to returning items to your store thus limiting your exposure. You will receive immediate notification of our receipt of a shipment and we will provide a convenient online tracking system.

Full-service cleaning may be cost prohibitive. We are proud to offer our retail partners an affordable expedited decontamination service

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Margaret's has developed proprietary customized chambers and the processes necessary to treat articles using "best practices" as outlined within CDC guidelines for coronaviruses remediation. Specific attention has been given to optimize our ability to handle new items. In particular, enabling ID tags to remain attached and for articles to remain on their hangers.

Four separate processes are incorporated for the treatment. Process selection depends on the type of article being treated. Each treatment stage has been recommended for coronavirus remediation as discussed in current available literature. A minimum of two processes will be applied to each article, which will provide redundancy and assure confidence of an effective treatment. A summary of each process step and our application matrix is provided below.

### PROCESS 1: Surface Decontamination.

We use hospital grade, water based, chlorine and alcohol-free disinfectants safe for all materials. To further ensure the processing quality, the current "best practice" for drying items is also used. Depending on material type, fabric and design, drying is completed in our drying chambers or placed in our sealed dehumidifying room.

### PROCESS 2: High Temperature Drying

Elevated temperatures are known to effectively eradicate viruses. Our drying chamber is designed with thermostatic control and is a recommended treatment in coronavirus literature. In our custom chambers, the garments do not tumble but remain stationary as the heated air circulates. And as stated above, new clothing can be left on original hangers with ALL the security and ID tags. All items shall be exposed to a temperature consistent with the established protocol and appropriate for each

## PROCESS 3: Hydroxyl Decontamination

Hydroxyl radicals help keep the Earth's atmosphere free from harmful compounds. Restoration companies use hydroxyl generators for deodorizing disaster cleanup of all materials from fabric to paper, and it is completely safe for people, animals, and plants. A controlled application of this gas has been proven to be more than 99.99% effective against pathogens such as coronaviruses and is used on every treatment we perform.

#### PROCESS 4: UV Decontamination

The highest level of skill is necessary to properly ensure decontamination with ultraviolet light. This treatment will not be applied to "new" articles to avoid the possibility of fading. Every fabric and material is different and requires experienced technicians to assure appropriate application. Saturation with ultraviolet light is appropriate for some articles and when used, provides additional assurance.

(over for more)



#### **More About Our Decontamination Service...**

We offer this decontamination service for virtually anything you would like to have processed that does not require full immersion cleaning, just disinfecting. As always, full service cleaning is available for those items requiring that extra level of service.

Each item will be thoughtfully packaged for return delivery or shipment.

#### **Processing Selection Choices and Item Types**

Type of Item	Surface Cleaning	High Temperature	Hydroxyl Decontamination	UV Decontamination
Clothing	N/A	All Items	All Items	N/A
Leather	If Not New	All Items	All Items	N/A
Shoes	If Not New	All Items	All Items	Upon Evaluation
Handbags	If Not New	All Items	All Items	N/A
Deco Pillows	If Not New	All Items	All Items	Upon Evaluation
Hats	If Not New	All Items	All Items	Upon Evaluation
Misc Household	If Not New	All Items	All Items	Upon Evaluation



Contact Margaret's for pricing on this special service.

(866) 454-2375

